

Media Release

FOR IMMEDIATE RELEASE

May 28, 2014

Media Contact

Hayley Martin

724-749-1042

hmartin@utilitysp.net



National League of Cities Service Line Warranty Program Celebrates 200th Partner

Canonsburg, Pennsylvania –The City of Durango, Colorado, is the 200th partner in the National League of Cities Service Line Warranty Program. The National League of Cities Service Line Warranty Program has nearly 4 million households nationwide, saving homeowners more than \$45 million on the high cost of service line repairs.

In 2010, the National League of Cities joined forces with Utility Service Partners, Inc. (USP) to address the need for affordable solutions for homeowners across the nation. Today, the National League of Cities Service Line Warranty Program is a leading provider of solutions for North American municipal and utility clients, bringing value to the client, homeowner and contractors in 32 states.

“The vision of USP has always been building peace of mind in the communities we serve for homeowners, government leaders and contractors alike,” said Phil Riley, President and Chief Executive Officer.

Focused on helping communities address the aging infrastructure of private lines, the National League of Cities Service Line Warranty Program builds strategic partnerships with cities to ensure the warranty program meets specific community infrastructure needs and local code requirements. In addition to the National League of Cities Partnership, USP also works closely with the North Central Texas Council of Governments and numerous state and local municipal organizations. Endorsement from these leading organizations helped improve the visibility of the problem facing homeowners and the need for programs such as the National League of Cities Service Line Warranty Program. Today, more than 200 municipal and utility partners across the nation have partnered with the National League of Cities Service Line Warranty Program to bring warranty services for water and sewer lines to their homeowners.

“The National League of Cities has always placed an emphasis on strategic programs that help city leaders improve community life,” said Clarence Anthony, Executive Director of the National League of Cities. “When USP presented their warranty program, it was really a simple decision to partner and bring this program to all of our member cities and beyond. It is truly a valuable resource for homeowners, contractors and the community infrastructure.”

USP administers the only warranty program endorsed by the National League of Cities. USP offers an exclusive public-private partnership model to cities, municipalities and utilities for service line warranty products built on a solid reputation, an A+ accredited Better Business Bureau rating and a 98% claim approval rating.

About National League of Cities – The National League of Cities (NLC) is dedicated to helping city leaders build better communities. NLC is a resource and advocate for 19,000 cities, towns and villages, representing more than 218 million Americans. Visit NLC’s website at www.nlc.org.

About Utility Service Partners – Founded in 2003, Utility Service Partners, Inc. strives to be the leading provider of solutions to North American municipal and utility clients by delivering quality programs that bring value to both the client and their residents. Operating under the consumer brand Service Line Warranties of America (SLWA), USP and SLWA are committed to addressing aging infrastructure across the nation through public-private partnerships.

About Service Line Warranties of America – Service Line Warranties of America (is the brand used by the Utility Service Partners, Inc. family of companies and was the winner of the 2013 Western Pennsylvania Better Business Bureau Torch Award for Marketplace Ethics. Headquartered in Canonsburg, Pennsylvania, they are one of the nation’s largest and most trusted sources of utility line warranties, serving residential customers since 1996. After a decade in business, SLWA has an A+ rating with the Better Business Bureau. SLWA is proud to partner with NLC to deliver this program.

###